



Utility Department

January 1, 2018

Dear Valued Live Oak Residential Utility Customer:

The City of Live Oak City Council approved Ordinance No. 1554 at the November 28, 2017 City Council Meeting that established the water, sewer and EAA fees and charges that are effective January 1, 2018. If there is a need to convert from cubic feet to gallons, one cubic foot equals 7.481 gallons.

The base or demand charge for residential water is \$16.86 per billing period.

The volume charge for water consumption is based on a per 1,000 gallons tiered structure. The structure and associated charge per 1,000 gallons is as follows:

<u>Consumption in gallons</u>	<u>Charge per 1,000 gallons</u>
First 7,000 gallons	\$0.78
Then from 7,001 to 9,000	\$1.08
Then from 9,001 to 12,000	\$1.39
Then from 12,001 to 15,000	\$1.68
Then from 15,001 to 20,000	\$1.98
Then from 20,001 to 25,000	\$2.27
Then from 25,001 to 30,000	\$2.57
Then from 30,001 to 50,000	\$2.86
Then anything over 50,001	\$3.16

The City also assesses an Edwards Aquifer Authority (EAA) management fee as a pass through charge. This fee is based on total consumption at a rate of \$0.40 per 1,000 gallons.

For sewer services, the City assesses a sewer fixed charge of \$9.05 per billing period. The variable charge is assessed on your winter average water consumption at a rate of \$1.90 per 1,000 gallons. Winter averages are determined using the consumption totals for the months of December, January and February. For new residences without a winter average, a total sewer bill of \$20.18 per billing cycle will be assessed until the next winter average cycle is calculated.

Monthly trash collection fees are \$18.95 for customers using their own containers and \$23.95 using an optional wheeler cart which is provided by Waste Management. Brush will be picked up according to zone. Gold Zone pickup begins on the first Thursday of each month. Green Zone pickup begins on the third Thursday of each month. Please note that it may take up to one week to complete each zone. A map is provided on reverse side for your convenience.

Feel free to call 653-9140 ext 2110 during regular business hours, Monday through Friday, 8:00 am to 5:00 pm for any assistance.